



SOUNDZ WARRANTY/LIABILITY LIMITATIONS:

Soundz offers a THREE (3) year warranty from initial date of purchase when installed by Soundz or an Authorized Soundz Dealer. If speakers and/or amplifier is upgraded within the first full year from initial purchase date, the warranty remains in effect from the original purchase date and/or install date. All warranty claims will require a copy of the original receipt and/or invoice to ensure warranty coverage. **Do not send the original copy, we cannot promise it will come back!**

Soundz, Inc. does not have control over our products being modified, used, or installed. We must advise the system to be installed by one of our Authorized Dealers or a certified motorcycle technician. If you're unsure if any shop, business, or Harley-Davidson dealer is one of our Authorized Dealers, please refer to the Dealer Locator on our website or simply contact us directly.

What's not covered:

- Any expense related to the removal or reinstallation of Soundz products.
- Repairs to these products performed by anyone other than Soundz.
- Subsequent damage to any other components.
- Any product purchased from a non-authorized Soundz Dealer.
- Damage to Soundz Products due to an accident or collision.
- Amplifiers with broken or removed "warranty void" stickers.
- Damage due to an excessive amount of water, heat, and any chemical cleaners.
- Damage from incorrect installation, improper use, abuse, and/or modifications.
- Damage to inbound product due to improper packaging.
- Transfer of product from one owner to the other.

Turnaround:

Please allow up to one week from date of arrival to Soundz for us to complete the warranty process before product is sent back to you. Any lack of inventory on a part (i.e. backorder, stop in manufacturing) can delay this process and is out of our control. You will be notified if there will be a delay in your warranty process.

Our Promise of Performance:

Soundz products provide superior performance in motorcycle audio. It is intended to be used together with our other products offered. When mixed with other components that are non-Soundz brand, the performance of Soundz components may not be as expected. Therefore, we design and build the products the way we do!

****SOUNDZ, INC. ASSUMES NO RESPONSIBILITY FOR INJURY OR DAMAGE OF ANY KIND DUE TO IMPROPER APPLICATION, IMPROPER INSTALLATION, OR MISUSE OF ANY SOUNDZ PRODUCTS BY ANY INDIVIDUAL (DEALER, CUSTOMER, OTHER). SOUNDZ SHALL NOT BE HELD LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES OR INJURIES WHATSOEVER. ****